

Developing a Holistic Internet Outage Measurement System



Digital Vigilance



Mike Vandersanden

A Holistic Approach to Investigating Internet Outages

Apply existing approach to new use case

- Marx, R., et al. (2021) “Merge Those Metrics: Towards Holistic (Protocol) Logging.”
- Herbots, J., et al. (2023) “Vegvisir: A testing framework for HTTP/3 media streaming.”
- Vandersanden, M. (2023) “A Holistic Approach to Understand HTTP Adaptive Streaming.”

Supported by the Internet Society Pulse Fellowship

“... better understand the **availability**, **evolution**, and **resilience** of the Internet.”

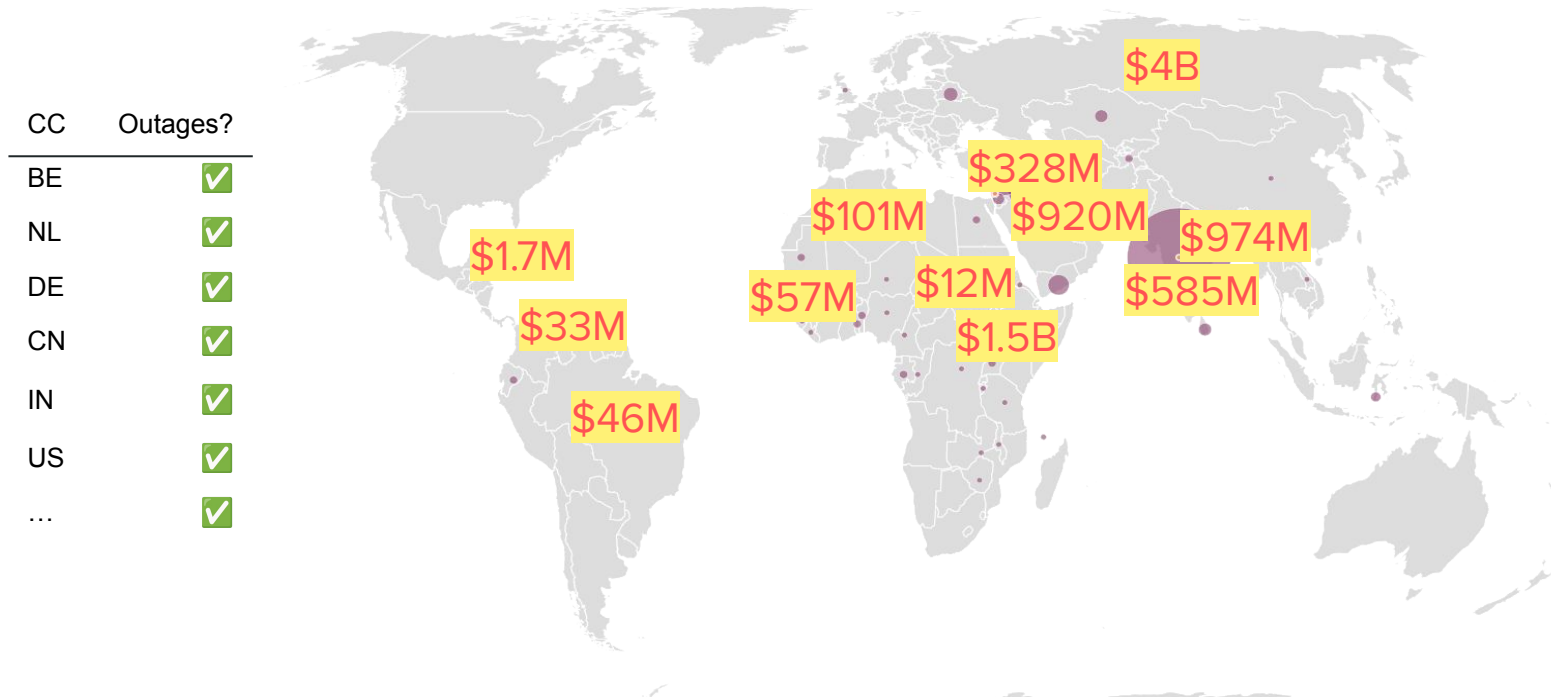


Internet Society

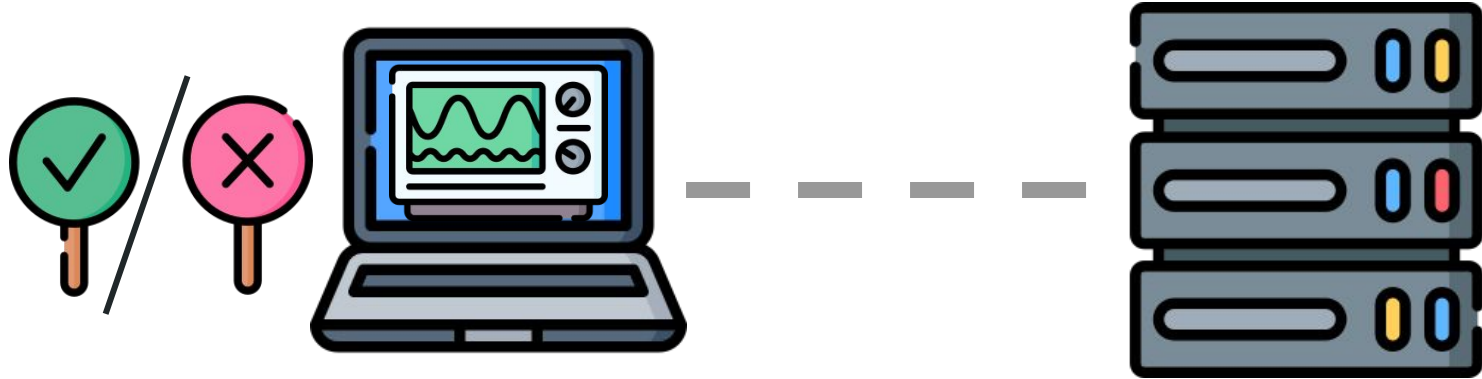
Pulse



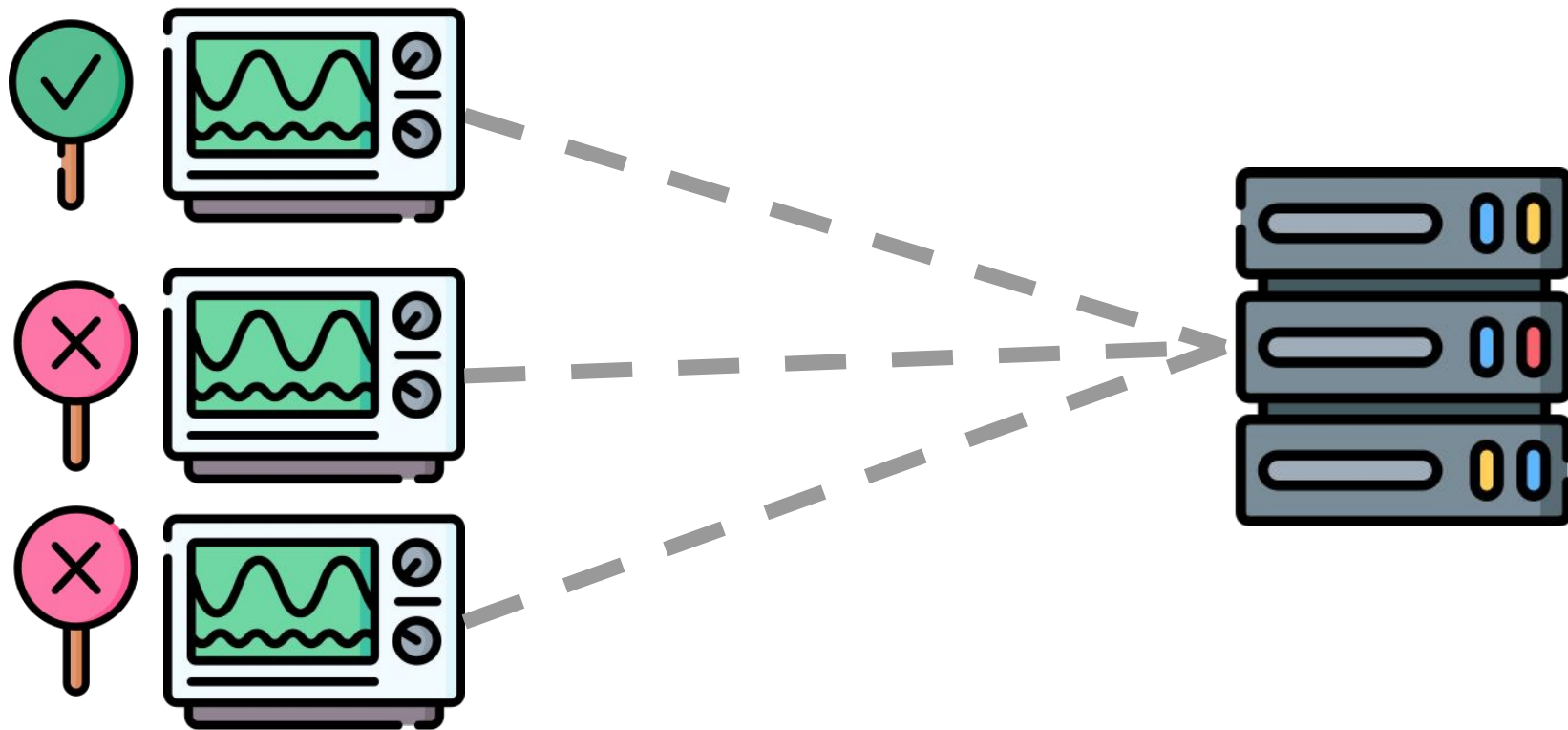
The Internet is crucial infrastructure, that experiences frequent interruptions with a worldwide social and economic impact



Check the pulse



Many measurements, many varying results



Holistic Knowledge Base

RIPE Atlas

Measures

- connectivity
- reachability
- performance

IODA

Measures

- connectivity
- reachability
- performance

Tracks outages

CloudFlare Radar

Measures

- performance
- usage

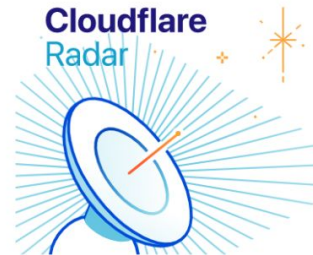
Tracks outages

OONI

Measures

- connectivity
- reachability
- performance

Tracks censorship



Holistic Knowledge Base

Measures

- connectivity
- reachability
- performance
- usage

Tracks outages and
censorship



Leverages the **diverse characteristics**
of the various data sources



Goals of a holistic system

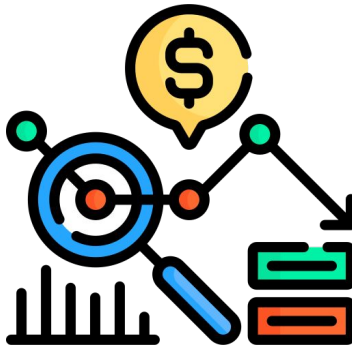
1. Inform

Present a clear view of the aggregated data



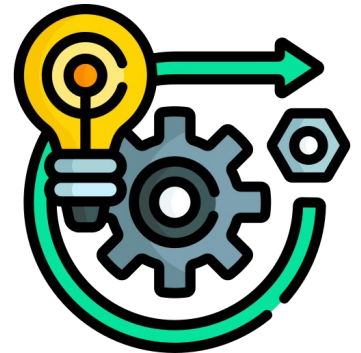
2. Aid analysis

Facilitate a manual analysis process, allow valuable insights into the data



3. Take action

Automate the analysis process, react to outage events



Goals of a holistic system

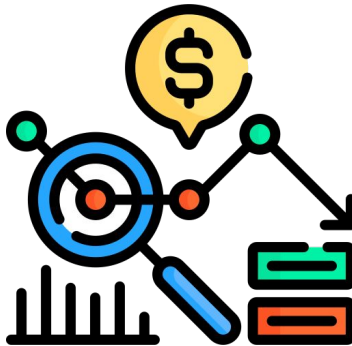
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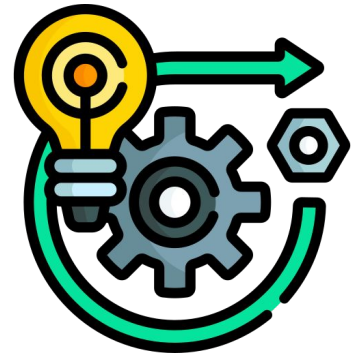
Facilitate a manual analysis process, allow valuable insights into the data



Current
Focus

3. Take action

Automate the analysis process, react to outage events



Before holistic system

Heterogeneous interfaces

IODA

Query: from, until, entity_code

Result: start, duration, location,
datasource

Cloudflare

Query: dateStart, dateEnd, location

Result: startDate, endDate, asns,
dataSource

Holistic system

Homogenous interfaces

Add Trace
Enter name
Enter CC
Enter ASN
06/09/2024 → 06/13/2024
Choose data source
Add query

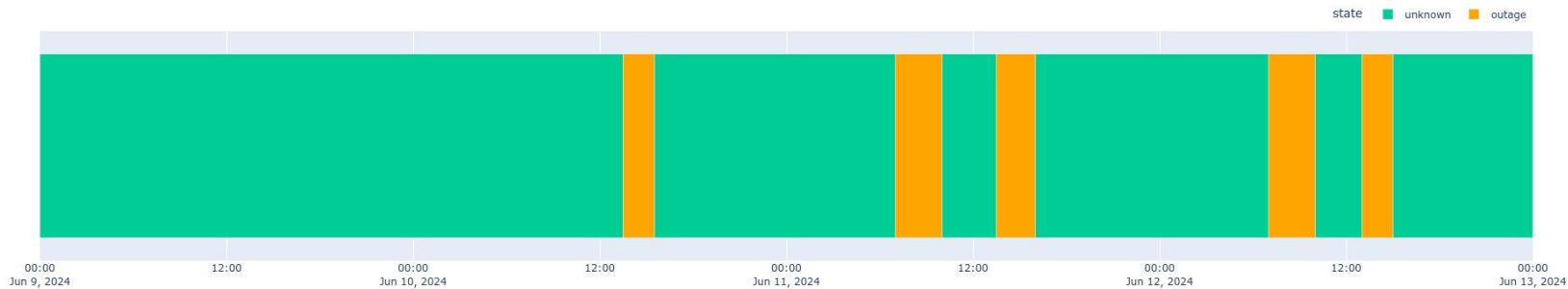
Holistic system

Outages Timeline (5 outages)

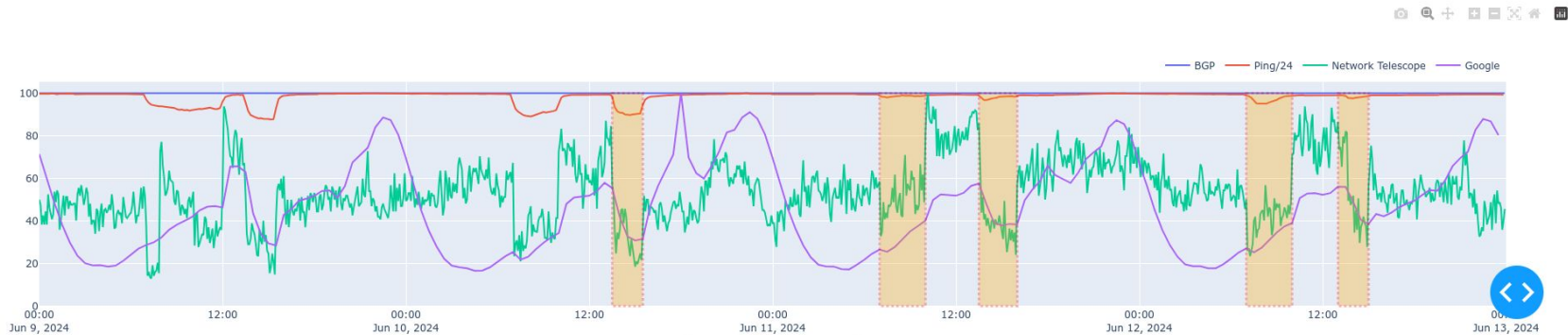
Toggle events

Toggle add outage

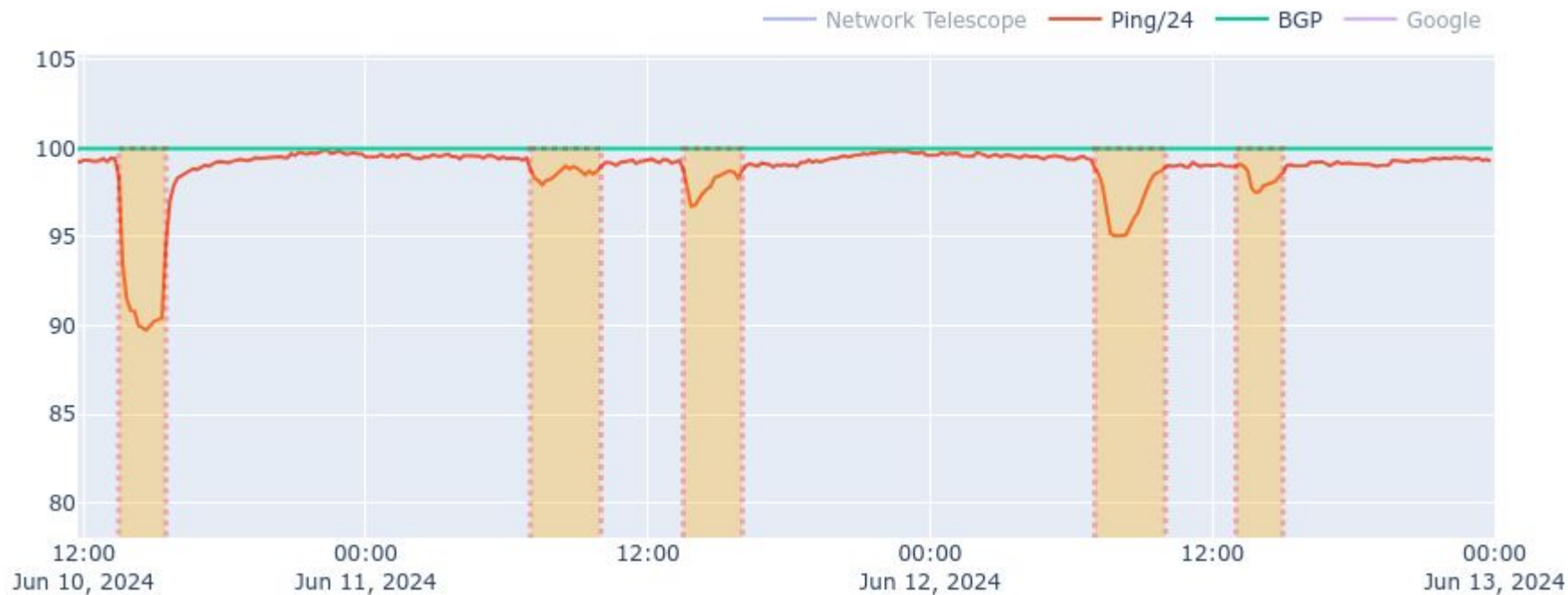
Timeline



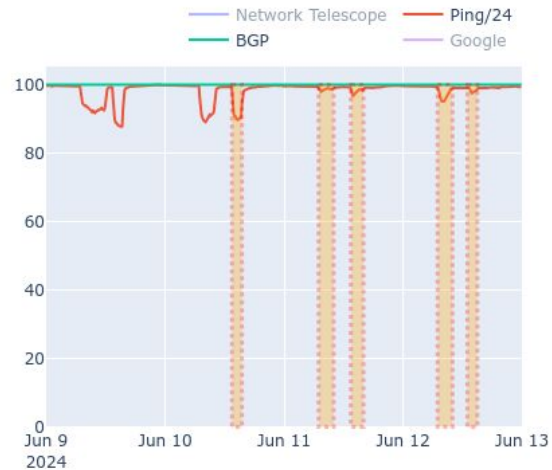
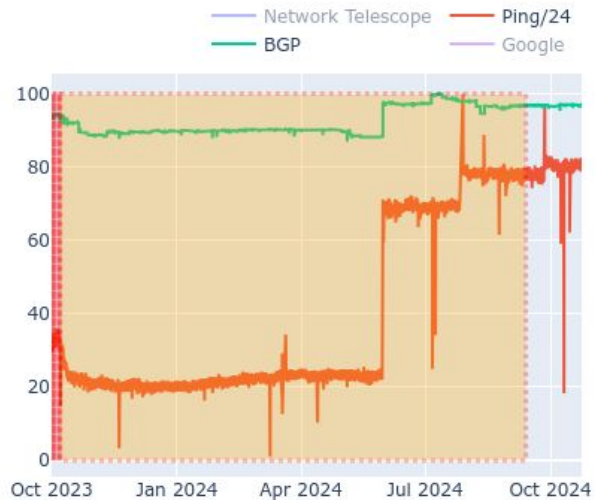
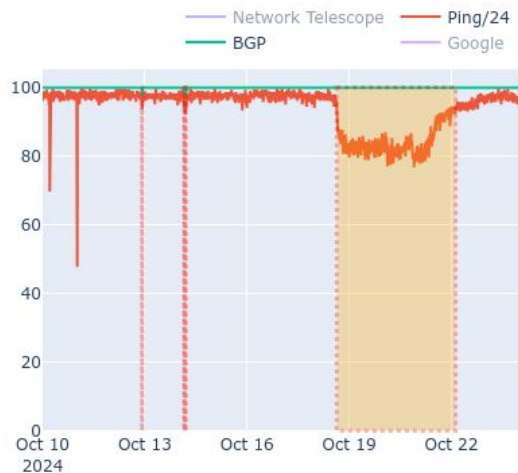
sources:



Preliminary findings: outages are mostly partial



Preliminary findings: different kinds of outages



Preliminary findings: shutdowns have a predictable time and duration

Outages Timeline (16 outages)

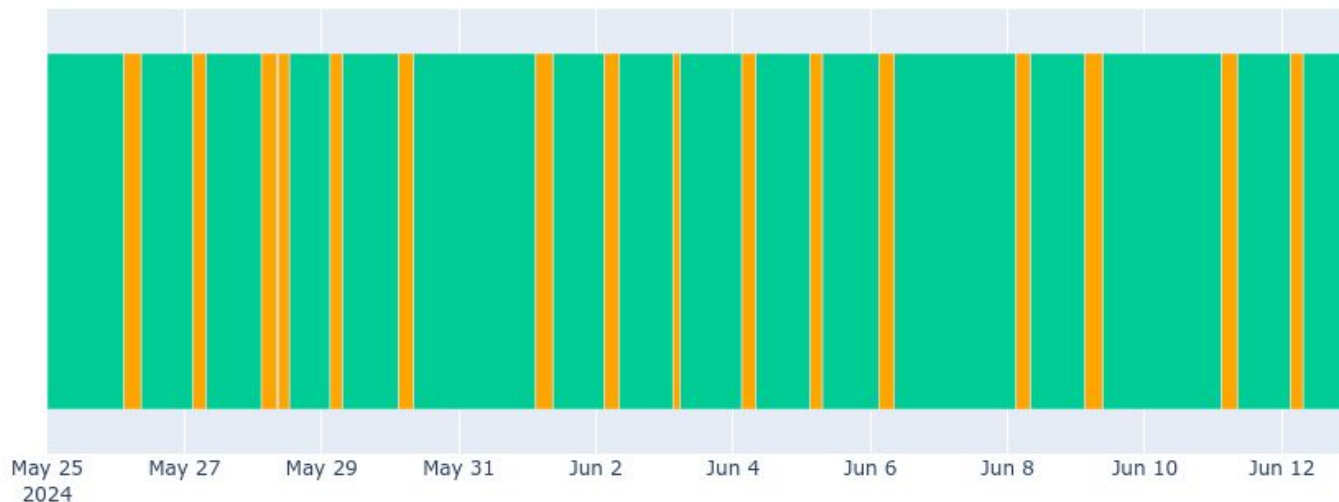
Toggle events

Toggle add outage



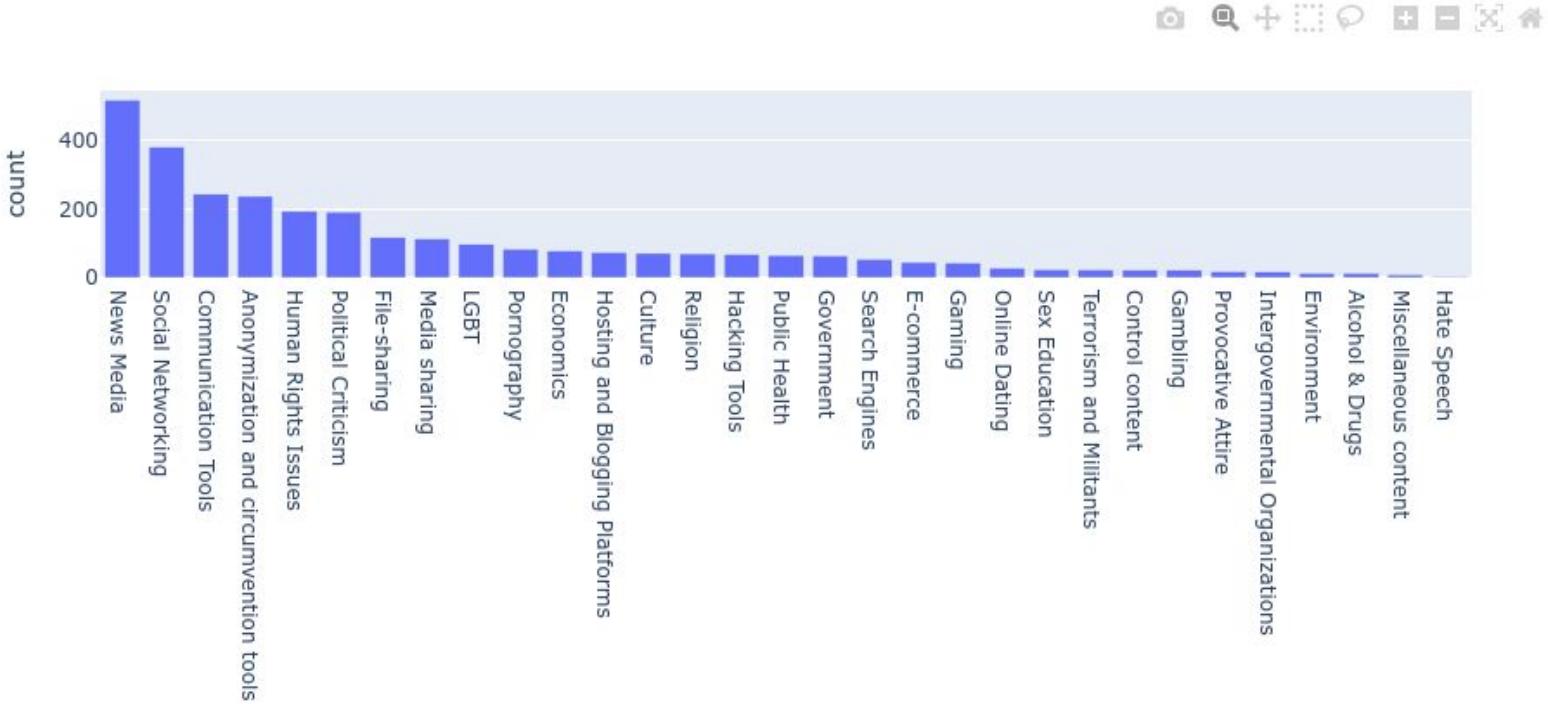
Timeline

state ■ unknown ■ outage



Preliminary findings: shutdowns target specific categories

Blocked categories



Anomaly detection for Internet measurements

Integrated anomaly detection for any data source

sources: ioda:ping-slash24, ioda:gtr, ioda:merit-nt, ioda:bgp

[Toggle settings](#)

Enable/Disable filters:

Ping/24 BGP Network Telescope Google

Ping/24 anomaly detection:

PersistAD

BGP anomaly detection:

InterQuartileRangeAD

Network Telescope anomaly detection:

LevelShiftAD

Google anomaly detection:

Isolation Forest

Next steps

- Additional (real-time) **data**
- **Machine learning**
 - Identify outage periods
 - Find root causes
- Improve **assistance** and **automation** features

The topic sparks **engagement in students.**



Holistic approach

- combining diverse data sources
- providing homogenous interfaces

Investigating Internet outages

- identify outage periods
- assist and automate the analysis process

This project is supported by
the ISOC Pulse Research Fellowship



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