

Armenia Internet Resilience Rebounds: Internet Society Pulse Country Report 2024

Yerevan, Armenia, Tuesday 25 March 2025 — Armenia continues to enhance its Internet resilience, making steady progress in infrastructure, security, and digital accessibility, according to new data from the Internet Society.

The latest Internet Society [Pulse Internet Resilience Index](#) shows that Armenia’s Internet resilience score rose from 48% to 49% between 2022 and 2023, ranking it eighth in the West Asia region and 71st globally.

Coinciding with these advancements, Armenia is set to host **International Universal Acceptance Day (UADay2025) on 28 March**. The event, organized by the [Internet Society Armenia Chapter](#), highlights Armenia’s commitment to fostering a digital ecosystem that embraces linguistic and technological diversity.

UADay2025 will bring together international experts, policymakers, and technology leaders to discuss the importance of a more inclusive and multilingual Internet, ensuring that all domain names and email addresses function seamlessly across digital platforms regardless of script or format.

On sustained Internet progress in Armenia, Igor Mkrtumyan, Board Chair of the Internet Society Armenia Chapter and Head of Armenia Network Information Centre (AMNIC), said “The resilience of Armenia’s Internet is thanks to the efforts of our modest but proud Internet community, which for more than 30 years have been cooperating to strengthen its infrastructure, performance, security, and inclusivity.”

Since 1994, the Internet Society Armenia Chapter has been responsible for managing Armenia’s country-code top-level domain (ccTLD), .am and promoting the development of the Internet and its community. This includes hosting events like UADay2025.

The Internet Society’s [Pulse Internet Resilience Index](#), which tracks key metrics related to infrastructure, performance, security, and market readiness, shows that **West Asia’s overall Internet resilience score now stands at 47%**, reflecting a one-percentage-point increase between 2022 and 2023—the latest data available. This means more reliable access to essential online services like education, healthcare, and economic opportunities.

Looking at the [Pulse Country Report for Armenia](#), this improvement can be traced to the country’s very good market competition, which has helped keep the cost of the Internet low for end users, and driven the industry to expand 4G mobile Internet coverage to reach 100% of the population, and improve fixed and mobile broadband download speeds by 25% and 50%, respectively, since the end of 2023.



Elsewhere in West Asia, Türkiye closed the gap on Israel, which continues to have the highest Internet Resilience Index score in the region (58%) despite dropping two percentage points. Since 2019, Türkiye and Iraq have experienced an 8% and 10% increase in their respective scores. During the same time, Lebanon (46%>39%) and Bahrain (59%>52%) have experienced between 7% and 8% falls.

As the individual [Pulse Country Reports](#) show, these changes are driven by multiple factors, including investment in Internet infrastructure and security, usage of ccTLDs, enabling policies, and growing collaboration among governments, technology providers, and local communities.

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About the Internet Society

Founded in 1992 by Internet pioneers, the Internet Society is a global charitable organization working to ensure that the Internet is for everyone. Through its community of members, special interest groups, and 130+ chapters around the world, the organization defends and promotes Internet policies and technologies that keep the Internet open, globally connected, and secure.

About the Internet Society Pulse

Launched in December 2020, Internet Society Pulse consolidates trusted [third-party](#) Internet measurement data from various sources into a single platform. We use the data presented here to examine Internet trends and tell data-driven stories so that policymakers, researchers, journalists, network operators, civil society groups, and others can better understand the **availability, evolution, and resilience** of the Internet.

Internet Society Pulse:

- Helps everyone better understand the rate of adoption of key new and [enabling Internet technologies](#), helping to identify where more efforts are needed to drive increased adoption.
- Enables journalists to leverage data and graphics to support coverage of relevant Internet-related topics and events.
- Provides policymakers with relevant statistics, data, and context to support their positions and/or influence policy development, especially around Internet shutdowns and local infrastructure resiliency.
- Provides civil society, network operations, and Internet users insight into the availability, reliability, and resilience of local and global Internet infrastructure.

Visuals

The following links have graphs that can be downloaded or embedded into stories:

1. Internet Resilience Index Scores, West Asia, 2023
<https://public.flourish.studio/visualisation/21956206/>
2. Internet Resilience Index Scores, West Asia, 2019-2023
<https://public.flourish.studio/visualisation/21956151/>
3. Internet Resilience Index Scores, Top 20 countries globally
<https://public.flourish.studio/visualisation/21956255/>